



Swift Springs USA Inc.
1850 S. Carlos Ave.
Ontario, CA 91761
(909) 923-9788 Phone
(909) 923-9798 Fax

Lifetime limited warranty for Swift Coilover Springs, and Conventional Springs

Swift Springs ("SWIFT") offers a lifetime limited warranty on our coilover springs, and conventional springs ("Products"). This warranty does not apply to any other SWIFT products, including Sport Springs set. We warrant that our Products are manufactured using quality materials and craftsmanship. We stand by the specified useable life and the performance of our Products.

The Warranty:

Subject to the conditions of this warranty, SWIFT will replace any covered Products that exceed a 3% loss of free height if the springs are used within our specifications of usable stroke.

(Please check our PDF file for specific usable stroke for each measurement at <http://www.swiftsprings.com/support.html>)

The warranty covers the Product against factory defects in material and manufacturing (cosmetic defects, rust and finish imperfections are not covered) when correctly used per the specifications of the Products and when used under normal operating conditions.

This warranty is only extended to the original purchaser who retains ownership of the vehicle on which the Products were originally installed.

SWIFT, after verification of warranty coverage, will at its discretion replace the defective or prematurely worn-out Product without charge.

The foregoing limited warranty is applicable only to new Products sold within the United States and constitutes the sole warranty of SWIFT and its affiliated companies respecting the Products.

If the original purchaser desires to assert a claim or file any legal action for breach of warranty or upon any other basis arising out of or related to this limited warranty the Products or services provided by or on behalf of SWIFT or its affiliated companies, the action must be commenced no later than one (1) year after the accrual of the cause of action.

Exclusions from warranty:

THIS WARRANTY SHALL NOT APPLY TO ANY PRODUCTS OTHER THAN COILOVER SPRINGS, AND CONVENTIONAL SPRINGS, AND TO ANY PRODUCT WHICH HAS NOT BEEN PROPERLY INSTALLED BY A QUALIFIED LICENSED MECHANIC WHO IS EXPERIENCED IN THE INSTALLATION AND REMOVAL OF SUSPENSION SPRINGS, ANY PRODUCT WHICH HAS BEEN SERVICED IMPROPERLY, ANY PRODUCT THAT HAS BEEN MISUSED, MODIFIED, ALTERED, ABUSED, PRODUCTS THAT HAVE BEEN SUBJECTED TO NEGLIGENCE, ACCIDENT OR COLLISION. IN ADDITION, THIS WARRANTY DOES NOT APPLY TO PRODUCTS THAT HAVE BEEN IMPROPERLY INSTALLED OR INSTALLED IN ANY NON-CONSUMER, OR COMMERCIAL VEHICLE OR ON A VEHICLE FOR WHICH IT WAS NOT DESIGNED TO BE USED; WHICH HAS CARRIED LOADS IN EXCESS OF AUTOMOBILE MANUFACTURER SUGGESTED WEIGHT LIMITS OR PRESENTED FOR WARRANTY COVERAGE AFTER BEING USED ON A VEHICLE OTHER THAN THE ONE ON WHICH IS WAS ORIGINALLY INSTALLED.



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Warranty claim procedure

To make a claim under this warranty, the original purchaser must contact the SWIFT dealer/distributor that the Product was originally purchased from. The dealer/distributor will apply for a Return Merchandise Authorization (RMA) number from SWIFT (please see our website for RMA procedures), and return the Product in question to SWIFT. Once the Product is received by SWIFT it will be evaluated. The original purchaser is responsible for packaging, and shipping costs of returning the Product in question to SWIFT, as well as all costs incurred for removing and installing the Product in the vehicle. SWIFT does not warranty labor costs. If the Product is covered by SWIFT's warranty, SWIFT will pay for the return transportation costs and will return the Product to the sender. If the Product is not covered by SWIFT's warranty, the Product will be returned freight collect to the sender. Products sent freight collect will be refused even if accompanied by a valid RMA.

All returns must be accompanied by a valid RMA number and a dated sales receipt evidencing the purchase of the Product. Returns must also contain a statement containing the original purchaser's name, address, make and model of the vehicle, a brief description of the suspected defect, and a detailed account of the circumstances under which the defect occurred. Warranty related inquiries should be addressed to:

SWIFT Springs USA, Inc.
C/o Original Purchaser Service
1850 S. Carlos Ave. Ontario, CA 91761
(909) 923-9788, fax (909) 923-9798

Reservation of rights:

SWIFT reserves the right to make changes to designs, materials and specifications or otherwise alter the Product as it deems necessary or appropriate without prior notice. Should SWIFT make any such changes, it has no obligation to modify any Product previously sold.

Exclusion of Other warranties:

This warranty contains full disclosure of SWIFT's entire warranty for the Product and may not be modified or supplemented by any other person or company whether in writing or in oral representations. Any description of the Product made in connection with this warranty is for the sole purpose of identification is not part of the basis of the transaction, and does not constitute a warranty that the Product will conform to that description. The use of any sample or model or the sale of any Product is for illustrative purposes only and is not to be construed as a warranty that the Product will conform to the sample or model. The oral statements of any salesman do not constitute part of the warranty or any warranty at all and shall not be relied upon by the original purchaser.



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SWIFT MAKES NO OTHER WARRANTIES, EXPRESSED OR IMPLIED (INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE) THAT EXTEND BEYOND THIS STATED WARRANTY. ANY IMPLIED WARRANTIES ARE DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW. SWIFT'S OBLIGATION HEREUNDER SHALL, IN NO EVENT, EXCEED THE PURCHASE PRICE OF THE PRODUCT. THIS WARRANTY DOES NOT COVER CONSEQUENTIAL DAMAGES (EVEN WHEN KNOWN TO SWIFT), LOSS OF TIME OR REVENUES, INCONVENIENCE, LIMITED OR LOSS OF USE OF THE VEHICLE, DAMAGE TO THE VEHICLE OR COMPONENTS OF THE VEHICLE, ANY OTHER TYPE OF CONSEQUENTIAL DAMAGES, OR OTHER INCIDENTAL OR INDIRECT DAMAGES.

SOME STATES DO NOT ALLOW SUCH EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY IN THOSE STATES. THIS WARRANTY GIVES THE ORIGINAL PURCHASER SPECIFIC LEGAL RIGHTS AND THE ORIGINAL PURCHASER MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

Conditions to the validity of our Warranty:

1. The Products must be purchased through one of our direct vendors. You must deliver to us a copy of the original invoice bearing a purchase date, vendor identification and the affected Product for the warranty to be honored.
2. Should the Product show any signs of damage or abuse, this warranty will not be honored.
3. This warranty is limited to the Product and does not apply to any accessories or attachments to our Product.
4. Please contact the original vendor for other warranty details.
5. All final testing for defective Product will be performed in SWIFT's Facility for final verification.

Warranty Process information for Dealers:

Please obtain the following information from the original purchaser:

1. Original purchaser information – (Full name, address, phone number)
2. Original invoice for the purchased Product. (Please confirm the vendor on our dealer list.)
3. Information describing the problem, original purchaser's complaint and issue with the Product and date that original purchaser discovered the defect.
4. Pictures of the defective Product and any test data conducted on the defective Product.
5. Please contact us at the office by phone or via email for RMA form.
Tel: (909) 923-9788 or at dealers@swiftsprings.com